DANA SCHROERING

MARKETING | COMMUNICATIONS

Award-winning marketing and communications leader with a proven track record of building and scaling brand, content, and engagement strategies. Expert in driving thought leadership, strengthening stakeholder relationships, and fostering internal culture through innovative storytelling and data-driven initiatives.

WORK EXPERIENCE

TAILORCARE | Nashville, TN | 2023 - Present

Vice President, Marketing & Communications

Built the marketing and communications function for a health tech startup specializing in value-based musculoskeletal care, driving brand development, growth strategies, and market positioning from launch.

- Developed a scalable MarCom plan, selecting key vendors, and executing a strategic growth roadmap. Lead a team of four focused on digital, direct response, and growth marketing.
- Developed and launched TailorCare's branding, including the logo, visual identity, brand guidelines, and key messaging, while securing trademark approval for longterm brand protection.
- Lead digital and content strategy, launching the company website and social channels. Spearheaded a multi-channel content strategy that includes thought leadership blogs, press releases, videos, patient and provider testimonials, podcast interviews, webinars, executive dinners, conference appearances, panel discussions, and award submissions. These efforts grew LinkedIn to 5,000+ followers in the first year and drove 85% year-over-year increase in website sessions.
- Launched direct mail campaigns to increase patient engagement and optimize outreach. Streamlined targeting and touchpoints through A/B testing, integrated QR codes and dedicated landing pages, improving campaign efficiency and costeffectiveness, resulting in a 5% response rate and 93% conversion rate.
- Fostered internal culture and engagement by hosting monthly All Hands meetings, bi-monthly leadership meetings, and bi-monthly Coffee Chats, contributing to a strong eNPS of +71.
- Led the RecoveryOne acquisition communications, developing messaging and cascading updates across internal channels, press releases, and stakeholder briefings to ensure clarity and alignment.

CONTESSA HEALTH | Nashville, TN | 2020 – 2022

Senior Director, Marketing, 2022 Director, Marketing, 2020 – 2022

Oversaw marketing and internal/external communications for high-acuity care at home provider with twelve health system partnerships in nine states.

• Led a team of three responsible for inbound and outbound engagement, digital strategy optimization, internal communications, and thought leadership.

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EDUCATION

danaschroering.com

University of Kentucky, 2005 Bachelor of Arts, Journalism

SKILLS

People Management & Leadership
Strategic Planning & Execution
Brand Strategy & Positioning
Thought Leadership
Content Marketing, Creation & Execution
Creative Direction
Public Relations & Media Strategy
Crisis Communications
M&A Communications & Integration
Reputation Management
Internal Communications & Culture Building
Data-Driven Decision Making
Budget & Resource Management
Video Production
Event Production

- Streamlined workflows by centralizing collateral in an online print portal, strengthening cross-functional partnerships, and creating detailed project plans for new market launches.
- Launched Contessa's <u>blog</u> with a comprehensive content marketing strategy, driving over 10% of total website traffic—contributing to a 12% year-over-year increase in page views.
- Managed public relations efforts, securing nearly 1,000 media placements (including syndicates) in outlets such as <u>Fast Company</u>, <u>The Wall Street Journal</u>, <u>Modern</u> <u>Healthcare</u>, and <u>The Washington Post</u>.

BROOKDALE SENIOR LIVING | Brentwood, TN | 2016 - 2020

Communications Manager, 2019 – 2020 **Communications Project Manager**, 2018 – 2019 **Senior Communications Specialist**, 2016 – 2018

Managed communications for nation's premier senior living operator.

- Integrated the video production team into the Communications department, managing a team of two responsible for streamlining channels and standardizing processes for intake, planning, review, and delivery.
- Produced videos and live events, including the award-winning <u>Brookdale Celebrates</u>
 <u>Aging Film Festival</u>, continuing education webinars attracting nearly 1,000 medical
 professionals for certified credit, quarterly town halls, and earnings calls.
- Launched and managed Brookdale's <u>online newsroom</u>, recognized as one of the top 25 sites for seniors by <u>Boomer Benefits</u> in January 2020. Achieved **719 users**, **140,000+** pageviews, and a 66% average email open rate in the first year.
- Developed a thought leadership blog strategy that boosted year-over-year blog views by 595%.
- Centralized public relations for 1,000+ communities across 45 states, establishing media policies and increasing hyperlocal press coverage by 48% year-over-year.
- Secured media coverage in <u>US News</u>, <u>Nashville Medical News</u>, and <u>McKnight's Long-Term Care News</u>, along with national coverage in <u>The New York Times</u> and <u>Country Living</u> for Brookdale's partnership with Hasbro's Joy For All Pets. Led the launch of Lyft's Brookdale concierge platform, earning coverage on <u>NPR's Marketplace</u>.

NASHVILLE CARES | Nashville, TN | 2014 – 2016

Director of Marketing

Oversaw marketing and external communications for Nashville's HIV/AIDS service organization.

- Launched a marketing campaign that increased HEARTLine calls by 444%, organic website traffic by 13%, and doubled earned media, securing placements in <u>The</u> <u>Tennessean</u>, <u>The Leaf-Chronicle</u>, and <u>FOX 17</u>.
- Developed a brand standards package to align staff and board members on messaging, visuals, and communication procedures.

Director of Production | HTV NETWORKS | Nashville, TN | 2013 – 2014

Promotions Writer/Producer | WSMV-TV | Nashville, TN | 2010 – 2013

Creative Services Writer/Producer | WLKY-TV | Louisville, KY | 2007 – 2010

Production Assistant | WCSC-TV | Charleston, SC | 2007

Production Assistant | KET | Lexington, KY | 2005 – 2006

AWARDS

2019 PRSA Awards of Merit Public Relations Campaign Website Marketing Media Tours Editorial Writing

2018 PRSA Awards of Merit Integrated Communications Public Service

> 2017 Platinum MarCom Strategic Communication

2017 Gold MarCom Strategic Communications

2016 PRSA Parthenon Integrated Marketing Campaign (nominated for Best in Show)

2016 Communicator Award of Distinction
Content Marketing Campaign
Online Documentary Series
Video Campaign Web Series

2016 PRSA Award of Merit Audiovisual Video Program

2013 Emmy Nominations
Promo Spot/NewsImage
Promo Campaign

Nashville Scene's Best of Nashville 2012
Best News Station Promos

2009 WLKY Bell Award

VOLUNTEER

NECAT, Board Member Nashville, TN 2019 - 2022

Nashville CARES, Event Host Nashville, TN 2016 - 2020